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FAX COVER SHEET

TO: U.S. Patent Office **Fax#:** 703-872-9306

FROM: Reynetta DeVeaue, PP, PLS, TSC **Client Matter #:** VIGN
Patent Paralegal

DATE: 08/24/04 **# of Pages:** 51

RE: Revocations and Powers of Attorney

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE	
REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS	Atty. Docket No. (Opt.) VIGN1140
CENTRAL FAX CENTER AUG 24 2004	
Applicants Brendan J. Kitts	
Application Number 09/682,000	Filed 7/8/2001
For METHOD OF PREDICTING A CUSTOMER'S BUSINESS POTENTIAL AND A DATA PROCESSING SYSTEM READABLE MEDIUM INCLUDING CODE FOR THE METHOD	
Group Art Unit 3623	Examiner Hafiz, Tariq R.
Confirmation No. 8766	

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Certification Under 37 C.F.R. §1.8	
I hereby certify that this document is being transmitted to COMMISSIONER FOR PATENTS via facsimile on <u>8-24</u> , 2004.	
<u>Reynetta Deveau</u> Signed Name	
<u>Reynetta Deveau</u> Printed Name	

Vignette Corporation, 100% owner of the above-identified patent application, as evidenced by the Assignment recorded on July 6, 2001 on Reel/Frame: 011739/0425, hereby revokes all previous Powers of Attorney and appoints the following attorneys under Customer No. 44654, all of the firm of SPRINKLE IP LAW GROUP, to prosecute the above-identified Patent and to transact all business in the Patent and Trademark Office connected therewith.

STEVEN R. SPRINKLE
JOHN ADAIR
ARI AKMAL

Registration No. 40,825
Registration No. 48,828
Registration No. 51,388

Direct all telephone calls and correspondence to:

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I hereby state I am authorized to act on behalf of VIGNETTE CORPORATION.

Respectfully submitted,

VIGNETTE CORPORATION

By: [Signature]
Bryce Johnson, Senior Vice
President & General Counsel

Dated: 8/13, 2004